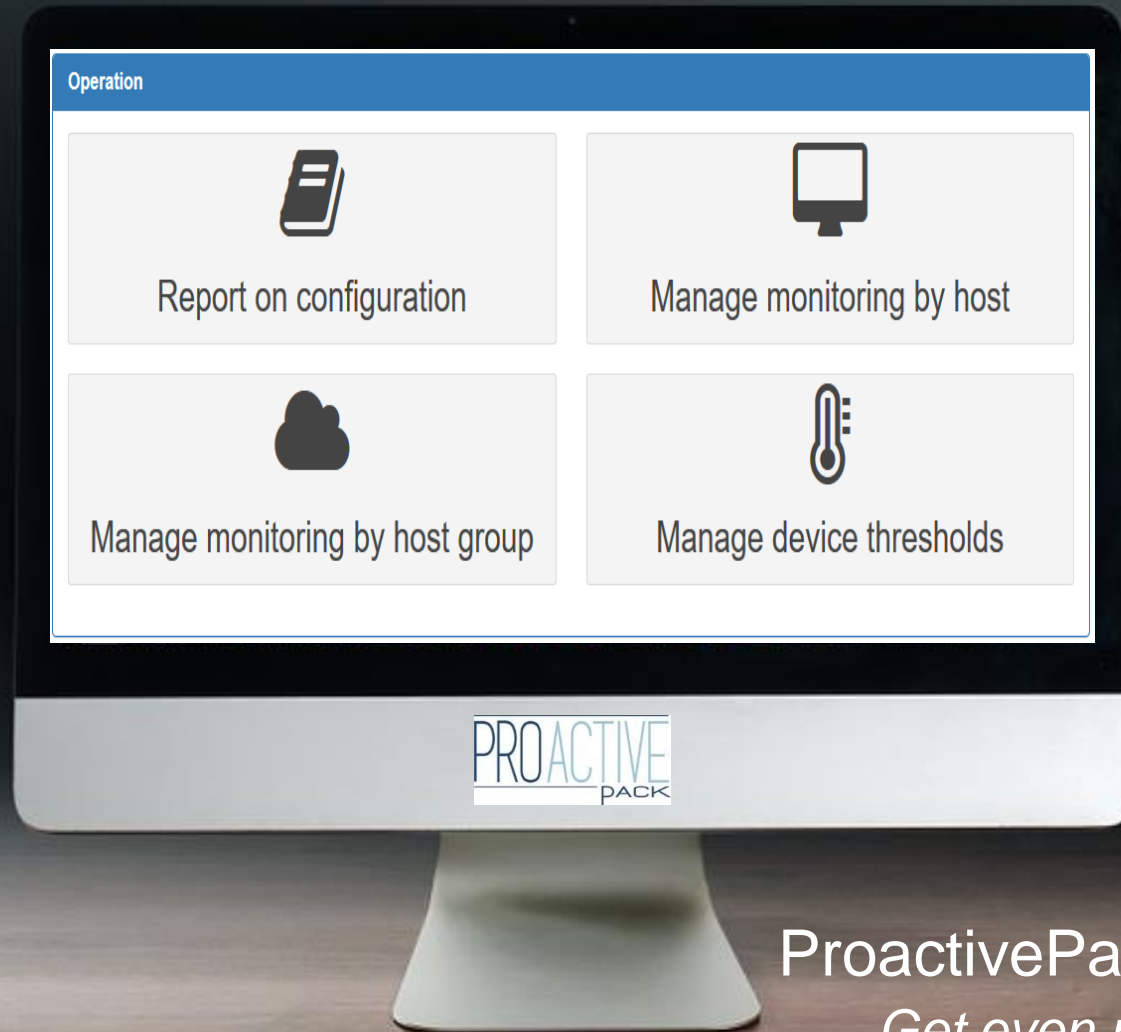


Improve Control. Report Better. Delegate More.



ProactivePack for Monitoring
Get even more from TrueSight

Who we are

PROACTIVE
PACK

Our mission

Provide a simple self-service platform for BMC TrueSight

Our partnerships

BMC MarketZone



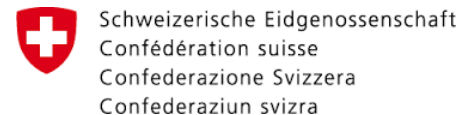
BMC Technology Alliance



MarketZone



Our references



ProactivePack solutions



ProactivePack for Event Management

Boost IT Ops productivity



Quick Queries

Build event queries and reports in seconds



Blackout Management

Manage & delegate event blackouts



Data Editor

Manage DDA securely



Data Replicator

Manage DDA across multiple cells

ProactivePack for Monitoring

Implement self-service for monitoring



Monitoring Configuration Reports

Build monitoring configuration reports in seconds



Monitoring Configuration Self-Service

Delegate monitoring & threshold configuration

ProactivePack Platform



Unified GUI

Audit

Authentication (e.g. TrueSight)

Scheduler

RBAC

Shared services



MarketZone

ProactivePack for Monitoring



Monitoring Configuration Reports

Build monitoring configuration reports in seconds



Monitoring Configuration Self-Service

Delegate monitoring & threshold configuration

Deliver Self-Service

Reduce operational costs

Reduce operational risk

Maximize BMC investment



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Configuration Reports



Key facts

- Create Monitoring Configuration Reports in seconds
- Read from CMA and optionally from PATROL .cfg files
- Report on devices, thresholds, deployed KM,...
- Generate report online, as PDF/XLS, as email
- Add custom dimensions to the reports
- Segregate data easily
- Large set of templates available

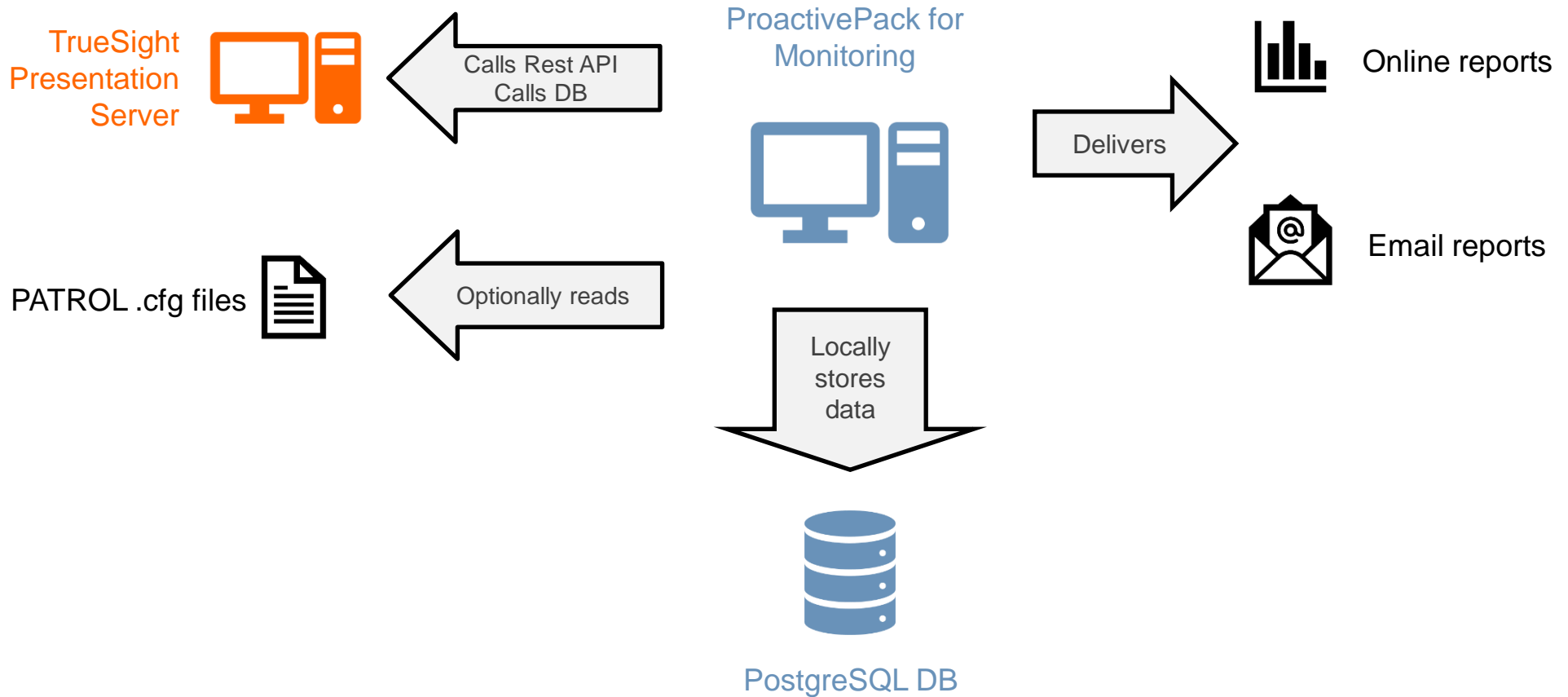


Added value

- Ensure monitoring SLAs are met
- Helps monitoring consumers to understand easily what is currently monitored
- Self-service – no admin time required
- Identify monitoring inconsistencies

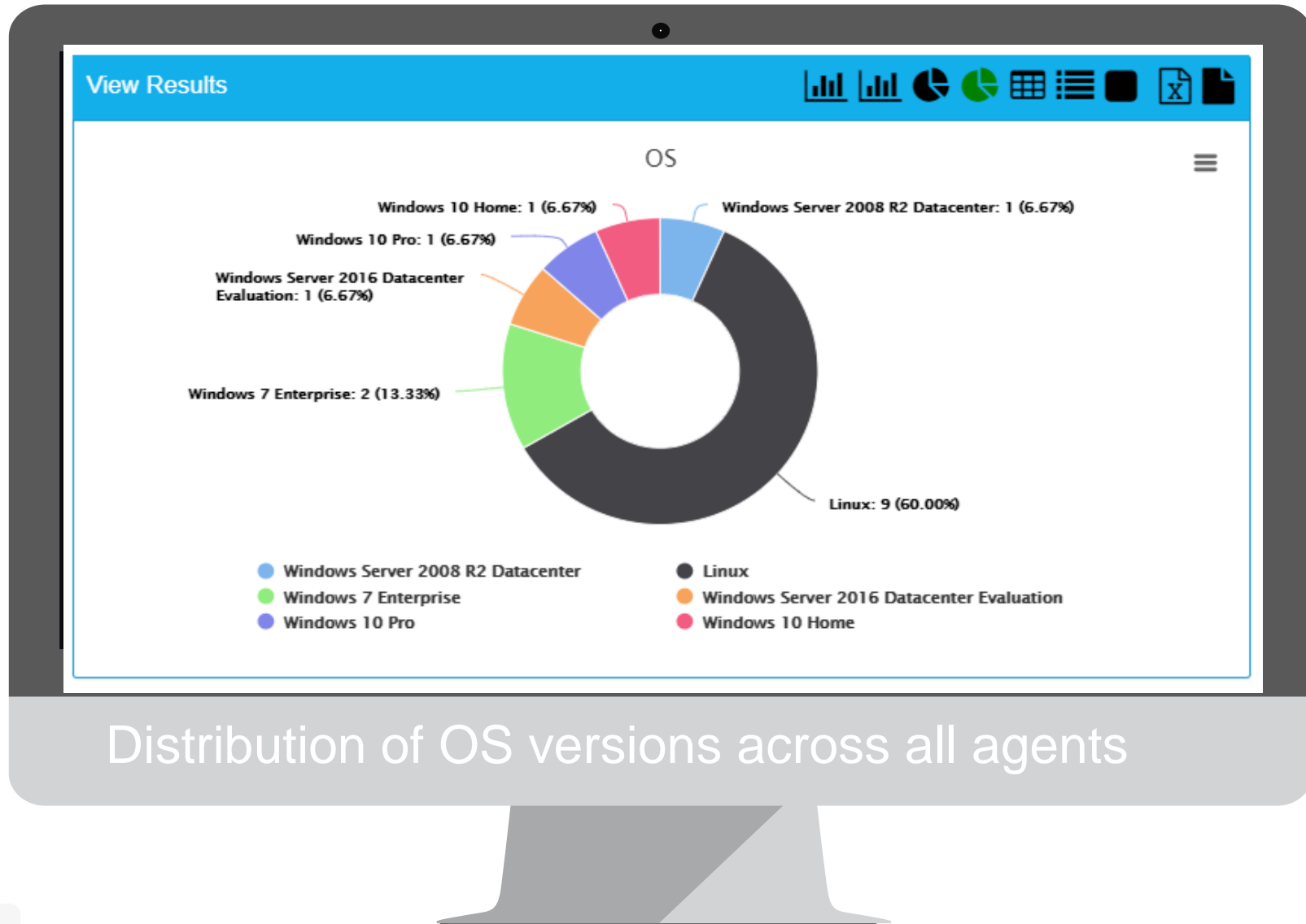
Configuration Reports - process

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Configuration Reports - examples

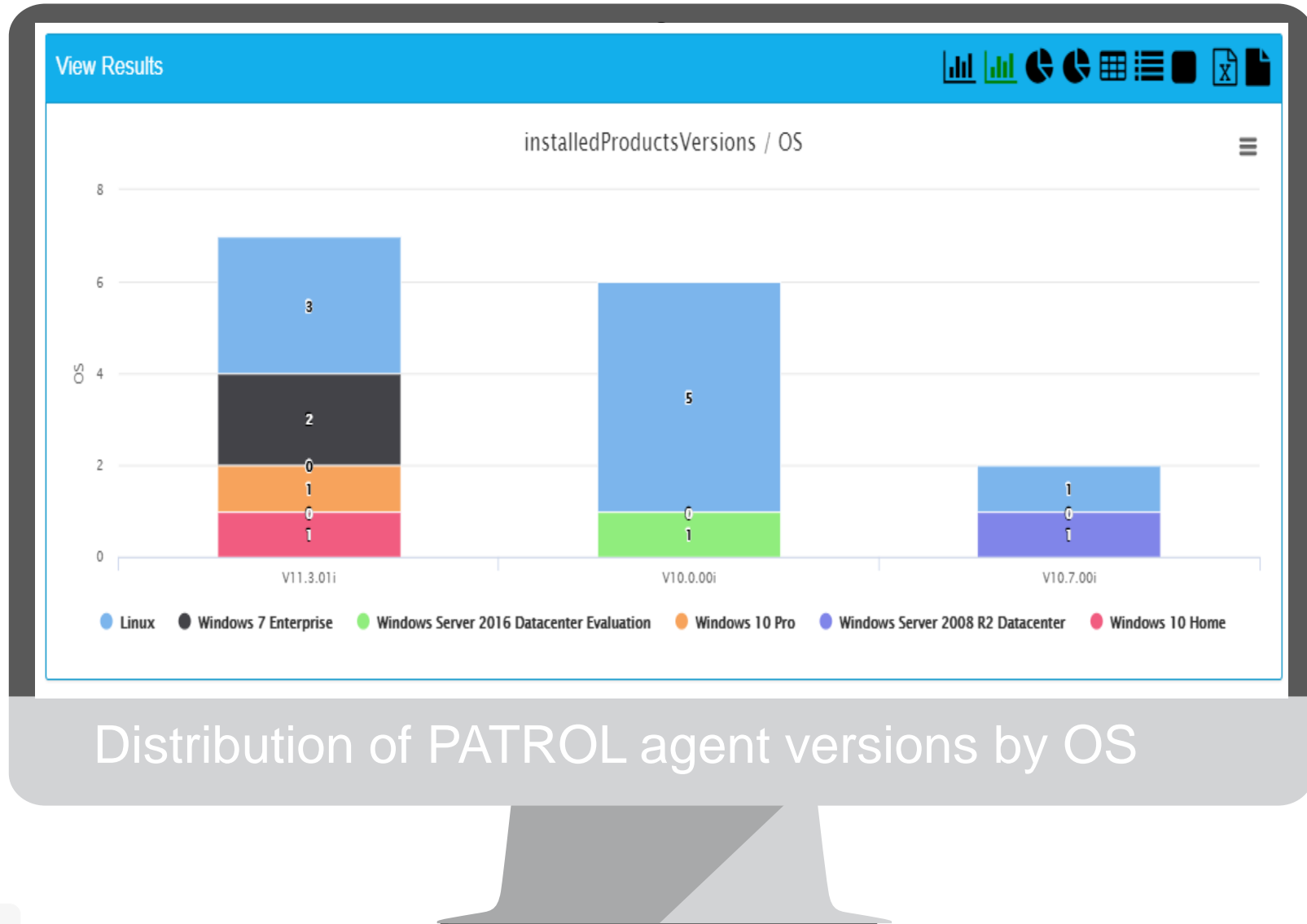
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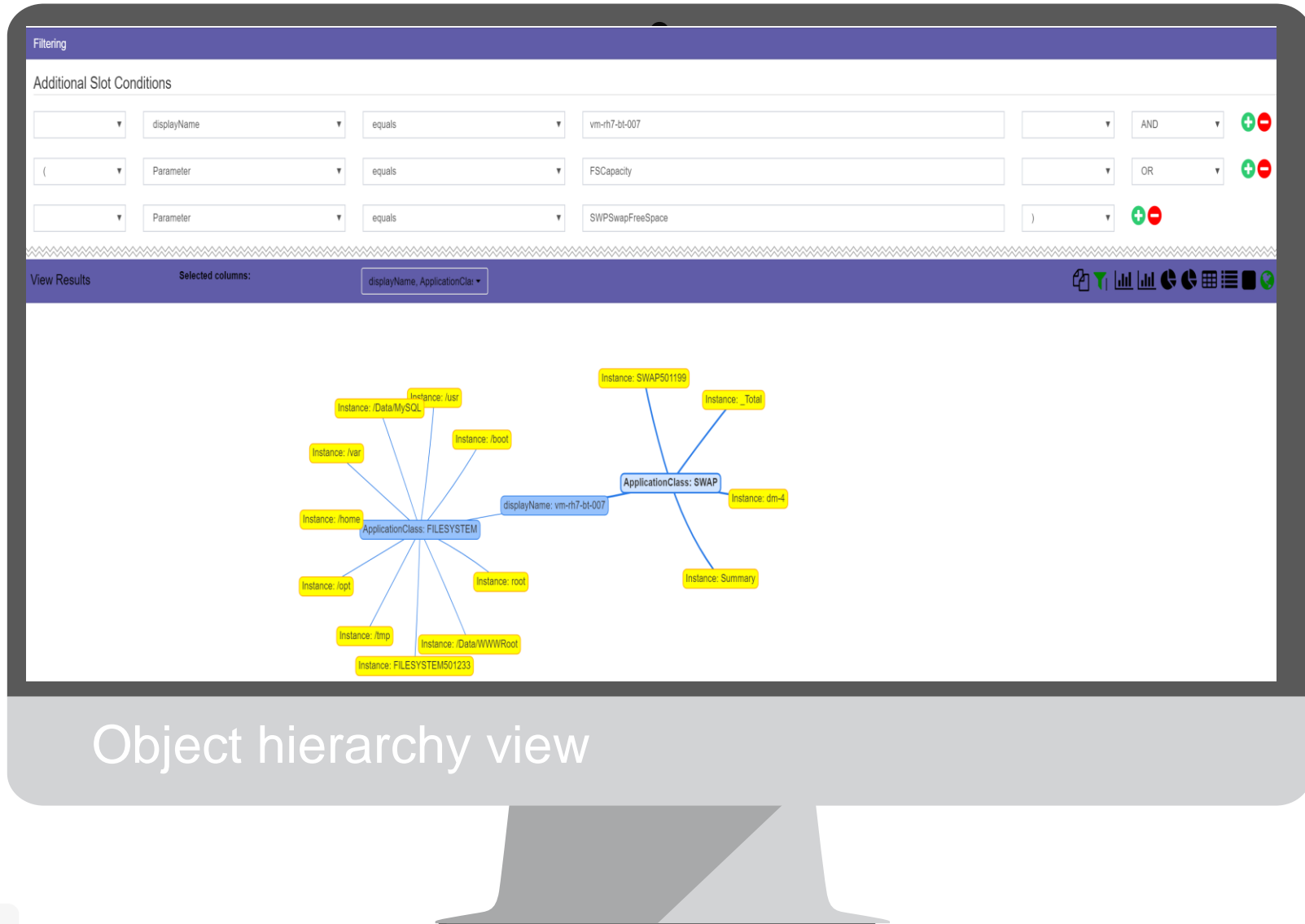
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Configuration Reports - examples



Configuration Reports - examples

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Object hierarchy view

Self-Service Monitoring - Concepts



Key facts

- Allows secure delegation of monitoring configuration to end users
- Subscribe/Unsubscribe devices to policies
- Easily view and set thresholds
- Create monitors for common scenarios (log, process monitoring...)
- Minimizes & controls user input
- Granular permission model



Added value

- Hides away the complexity of CMA
- Self-Service for monitoring configuration & threshold management
- Minimizes human input, errors, and required training

Self-Service Monitoring - process



ProactivePack user



Enters
monitoring
directives
through
console

ProactivePack for
Monitoring



TrueSight
Presentation
Server



Update CMA
policies through
Rest API

Updates Reporting DB
in near real-time for
reporting



PostgreSQL DB

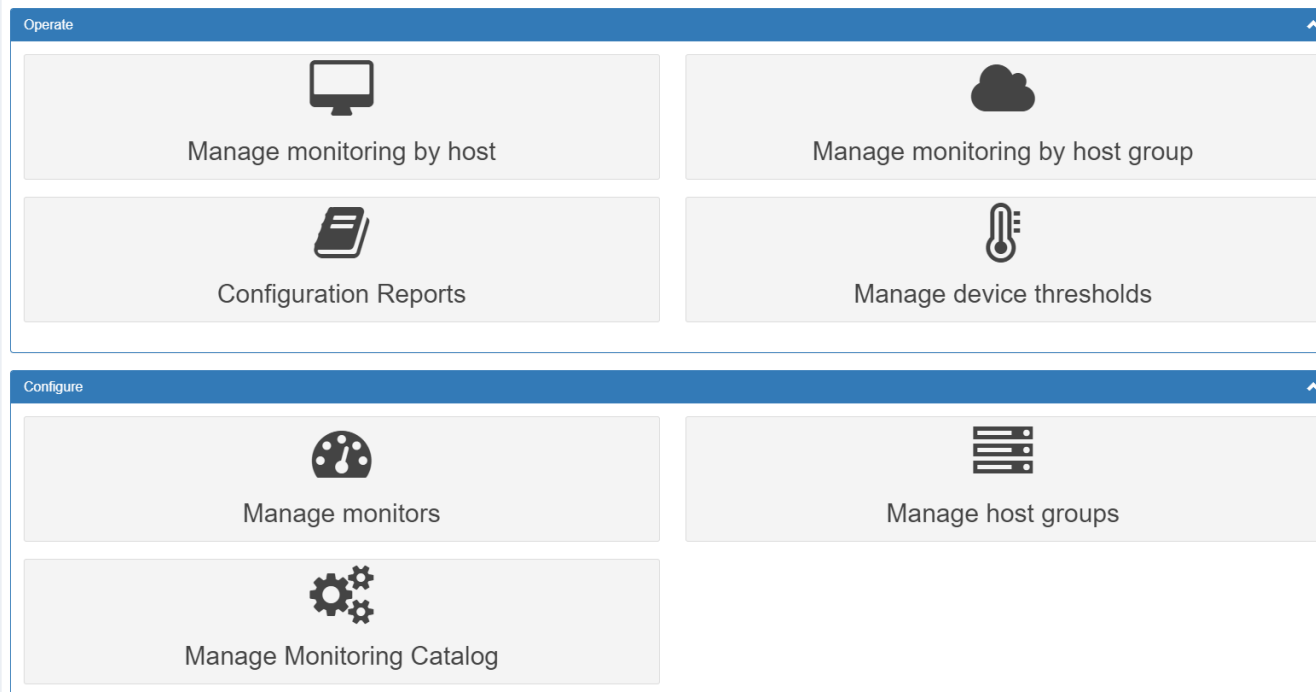
Use-case driven interface

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Key facts

- Monitoring configuration broken down in simple to use, simple to understand use cases
- Permission-controlled
- Every operation goes to CMA (no hidden flows/storage)





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Manage monitoring by device







Target Object

View by: displayName **Selection:** vm-rh7-cust1-01  



Templates




Applied templates: TrueSight



  STD Linux



  STD Linux -2



Available templates: TrueSight



  BT_Demo_Policy1



Template	Level 1	Level 2	Le 3
 LinuxProcess	localhost	proc123	N/.
 LinuxProcess	localhost	proc456	N/.
 LinuxProcess	localhost	notepad.exe	N/.



  Windows Linux Monitoring



  CENTREON G2S



  HWStratOrga



  PostGres_ProactivePack



  Predefined Policy For Windows



  URLMonitoringPolicy



  DemoForTimo



  MikePolicy



  Predefined Policy For AIX



  TestTag



  VCenterWindows

  DemoSC

  Patrol Data Integration

  Predefined Policy For Linux

  TestTag2

  WMISpecific



Manage Monitoring by device

- Clear view on applied/available policies & content
- Subscribe/unsubscribe in one click

Manage monitoring by host group

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Target Object

View by:

HostGroup

Selection:

OS_Equals_Linux



Templates

Applied templates: TrueSight

✓ GOLD: Unix monitoring

✓ CRG Application Monitoring

Available templates: TrueSight

✓ ApplicationRH

✓ BRONZE: Unix monitoring

✓ CENTREON G2S

✓ EMCell

✓ HWStratOrga

✓ Patrol Data Integration

✓ Predefined Policy For Linux

✓ Predefined Policy For Windows

✓ VCenterWindows

✓ testrem



Manage Monitoring by host group

- Group together devices that should be monitored in the same way
- Clear view on applied/available policies & content
- Reuse existing TrueSight tags.
- Subscribe/unsubscribe in one click



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Manage device thresholds



Target Object

View by: displayName

Selection: vm-rh7-cust1-01

View Default Thresholds

Thresholds

Thresholds: TrueSight

Menu	Class	Instance	Parameter	Server Thresholds	Server Threshold source	Agent Thresholds	Agent Threshold source																																
	CPU	CPU	CPUCpuUtil	No threshold found		<table><thead><tr><th></th><th>Min</th><th>Max</th><th>When</th><th>N times</th></tr></thead><tbody><tr><td></td><td>0</td><td>0</td><td>immediately</td><td>0</td></tr><tr><td></td><td>80</td><td>94</td><td>n times</td><td>2</td></tr><tr><td></td><td>95</td><td>100</td><td>n times</td><td>2</td></tr></tbody></table>		Min	Max	When	N times		0	0	immediately	0		80	94	n times	2		95	100	n times	2	STD Linux -2: __ANYINST__												
	Min	Max	When	N times																																			
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	80	94	n times	2																																			
	95	100	n times	2																																			
	CPU	CPU501239	CPUCpuUtil	No threshold found		<table><thead><tr><th></th><th>Min</th><th>Max</th><th>When</th><th>N times</th></tr></thead><tbody><tr><td></td><td>0</td><td>0</td><td>immediately</td><td>0</td></tr><tr><td></td><td>80</td><td>94</td><td>n times</td><td>2</td></tr><tr><td></td><td>95</td><td>100</td><td>n times</td><td>2</td></tr></tbody></table>		Min	Max	When	N times		0	0	immediately	0		80	94	n times	2		95	100	n times	2	STD Linux -2: __ANYINST__												
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	80	94	n times	2																																			
	95	100	n times	2																																			
	FILESYSTEM	/var	FSCapacity	<table><thead><tr><th></th><th>Duration</th><th>AutoClose</th></tr></thead><tbody><tr><td></td><td>>15</td><td>5 </td></tr><tr><td></td><td>>90</td><td>5 </td></tr><tr><td></td><td>>99</td><td>5 </td></tr></tbody></table>		Duration	AutoClose		>15	5		>90	5		>99	5	STD Linux -2:/var	<table><thead><tr><th></th><th>Min</th><th>Max</th><th>When</th><th>N times</th></tr></thead><tbody><tr><td></td><td>0</td><td>0</td><td>immediately</td><td>0</td></tr><tr><td></td><td>19</td><td>51</td><td>n times</td><td>5</td></tr><tr><td></td><td>52</td><td>100</td><td>immediately</td><td>0</td></tr></tbody></table>		Min	Max	When	N times		0	0	immediately	0		19	51	n times	5		52	100	immediately	0	STD Linux:var
	Duration	AutoClose																																					
	>15	5																																					
	>90	5																																					
	>99	5																																					
	Min	Max	When	N times																																			
	0	0	immediately	0																																			
	19	51	n times	5																																			
	52	100	immediately	0																																			



Manage device thresholds

- Clear view on applied thresholds & threshold source
- Add/Modify/Delete agent or server threshold



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Manage Monitoring

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Search [Collapse all](#) [Expand all](#)

Name	Menu	Type
Supervision de l'application RH		Monitoring template
CRG process and log monitoring (linux)		Monitoring template
Log Management (Log Monitoring)		Solution
CRGAuditLog		File Logical Name
LOGFILE3		File Logical Name
MainCRGLOG		File Logical Name
Unix and Linux - HP-UX and Linux ...		Solution
localhost		Host Name
CRG_MsgQueue		Process Name
CRG_jar		Process Name
EM Cell monitoring		Monitoring template
log mon		Monitoring template
PP_Monitoring1		Monitoring template
Remote Policy 2		Monitoring template
HTTPD process monitoring for Windows		Monitoring template
test remote		Monitoring template

[Back](#) [+ Create a new Monitoring template](#)



Manage monitoring

- Configure monitoring policies based on monitoring catalog
- Hide away CMA complexity
- Minimize & validate input, check consistency
- See and do only what is authorized

Monitoring catalog



Monitoring Catalog

- Contains templates for common scenarios (e.g. process, service, log monitoring)
- Customer can extend for e.g. custom-built KMs
- Permission-controlled

Show entries

		Name ▲	Description ⇅	Monitoring Solution(s) ⇅
		AixSolarisOS	Standard OS monitoring (AIX & Solaris)	Unix and Linux - Solaris and AIX (Unix Default) - 9.13.10 9.13.11 AIX (Unix Default) - 9.13.20 9.13.20
		HPLinuxOS	Standard OS monitoring (Linux & HP)	Unix and Linux - HP-UX and Linux (Unix Default) - 9.13.10 9.13.11 Linux (Unix Default) - 9.13.20 9.13.20
		LinuxProcess	Process Monitoring (Linux - 9.13.20)	Unix and Linux - HP-UX and Linux (Unix Processes) 9.13.20
		LogfileSearch	Logfile string search	Log Management (Log Monitoring) 2.7.30
		SimplePing	Simple host ping	Light Weight Protocols (ICMP) 2.1.00
		URL Monitoring	URL Monitoring test	Monitoring Studio (Monitoring Studio) 9.3.00
		URLCheck	URL monitoring	Web URL (Web URL) 9.0.30
		WindowsOS	Standard OS monitoring (Windows)	Microsoft Windows Servers (Operating System) - 4.9.00 4.9.01 (Operating System) - 5.0.00.01 5.0.00.01
		WindowsProcess	Process Monitoring (Windows - 5.0.00.01)	Microsoft Windows Servers (Processes) 5.0.00.01

Showing 1 to 9 of 9 entries



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Self-Service Monitoring - example

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ProactivePack for Monitoring



TrueSight CMA

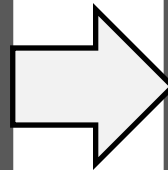
Unix and Linux - HP-UX and Linux (Unix Processes) ^

Enabled ☒

Host Name ⓘ 🔍

Process Name ⓘ 🔍

Process String ⓘ



Monitoring Solution

Unix and Linux - HP-UX and Linux ▼

Version

9.13.20 ▼

Monitor Profile

Unix Processes ▼ ⓘ ?

Monitor Type

Unix Processes ▼ ⓘ ?

Process Configuration + Add

localhost [Host Name]

proc1 [Process Label]



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Enterprise ready



Secure

- Authentication : TrueSight, AD or custom
- Very granular Access Control
- Data segregation
- Comprehensive audit log

User friendly

- Internationalized & localized EN/FR/DE/ES
- UI responsive design
- No TrueSight expertise required



Up to your standards

- Product or appliance
- Linux or Windows
- Supports all TSOM versions from 10.7



MarketZone



Who we are

- BMC Technology Alliance and BMC MarketZone Partners
- Experts on monitoring and event management solutions for 15+ years
- Listening and providing consulting services to tier-1 customers daily
- Enabling control rooms and NOC's worldwide



Contact

- contact@proactivepack.com
- <http://support.proactivepack.com>
- www.proactivepack.com

